

- LOGIN to Eucon Webportal with your credentials



Home Menu Sailing Schedule Booking no / B/L no / ID no. Reset password Help Eucon Customer

Fast Track

Booking no.

LOG AND GO TO TRACK & TRACE

Search

Tracking

Track your shipment status and get the current location of your container.

Track & Trace

VGM Entry

Update your existing booking with container number, VGM weight and/or verified payload.

VGM Entry

Transportplanning

Use the Transportplanning to monitor planned transports and upload the required eCMR or Paperwork to the Orders/Trips.

Find order

Sailings

Eucon's realtime sailing schedule.

Find sailings

Bookings

Create a booking, and save it as a template for easy reuse. Contact your local customer service representative for assistance.

Bookings

- If you have multiple accounts linked to your login – please choose the correct shipper



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Track & Trace

WELCOME to the upgraded Eucon webportal providing enhanced track and trace data and new e-CMR!

Click on the **EUCON TRACK TRACE READER** for a step by step guide on how to track & trace your shipments. Please select an account and other relevant information track & trace.

If you have any problems or questions please contact your **LOCAL CUSTOMER SERVICE / SALES** representative or contact the **EUCON HELPDESK** accordingly.

Trace Bookings/Shipments

Softpak by TEST

Account: Softpak bv
TEST
Ridderhaven 40
retest SAP interface RDPSRV2
Ridderkerk
NL-2954 BT
Netherlands

Bookings no: B/L no:

Customer reference: ID no:

Container/Unit: (XXXX 000000/0) Period: 23/06/2024 - 21/07/2024 (dd/mm/yyyy)

Transport status: All

Search Clear All

IF MULTIPLE CUSTOMERS PLEASE SELECT CORRECT CUSTOMER

Query results - Bookings/Shipments

Bookingnr	Customer reference	Vessel	POL	Terminal	POD	Terminal	ETS
DUBANR2478803	Softpak	124999 / Dummy EB 2024	Dublin	DFT	Antwerp	Quay 869	?
Item	Container	Sealno.	Cargo	Name of goods	Cargo weight	Verified Gross Mass	
1	N/A N/A (45PH)		200 Pallets	Test Cargo	15	0	

Print page - Previous page

- You can search under different parameters depending on what you want to see
 - **Bookings no.:** fill in the Eucon reference (full ref) eg RTMDUB123456 to search on shipment ref no
 - **Customer reference:** fill in your own reference to search for a specific shipment(s)
 - **ID no.:** fill in your Web booking ID nr if you have made a webbooking (instead of the Eucon bookings no)
 - **Container/Unit:** fill in the container number to search for a particular container nr
 - **Period (ETS dates):** fill in the ETS from / to date you want to search – if nothing is filled in system will automatically search 2 weeks in the past until 2 weeks in the future).
 - **Transport Status:** you can filter for shipments which the loading and/or delivery is confirmed (transport date agreed with customer / not confirmed (transport date note agreed with customer yet)
 - **Search:** can leave as shipments only unless you want to search for Web bookings which are not confirmed in the system yet as a shipment

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Trace Bookings/Shipment

Account:

Softpak bv
TEST
Ridderhaven 40
retest SAP interface RDPSRV2
Ridderkerk
NL-2984 BT
Netherlands

POSSIBLE TO SEARCH UNDER DIFFERENT SELECTION CRITERIA

Bookings no:	<input type="text"/>	B/L no:	<input type="text"/>
Customer reference:	<input type="text"/>	ID no:	<input type="text"/>
Container/Unit:	<input type="text" value="(XXXX 000000/0)"/>	Period:	<input type="text" value="23/06/2024"/> - <input type="text" value="21/07/2024"/> (dd/mm/yyyy)
Transport status:	<input type="text" value="All"/>		

Query results - Bookings/Shipment

Bookingnr	Customer reference	Vessel	POL	Terminal	POD	Terminal	ETS
DUBANR2478803	Softpak	124999 / Dummy EB 2024	Dublin	DFT	Antwerp	Quay 869	?
Item	Container	Sealno.	Cargo	Name of goods	Cargo weight	Verified Gross Mass	
1	N/A N/A (45PH)		200 Pallets	Test Cargo	15	0	

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- When you have made a selection click on SEARCH – the system will then generate a list of shipments relevant for the search criteria

Trace Bookings/Shipments

Account: Softpak by TEST
Ridderhaven 40
retest SAP interface RDPSRV2
Ridderkerk
NL-2584 BT
Netherlands

Bookings no: RTMDUB2478796 B/L no:

Customer reference: ID no:

Container/Unit: (XXXX 000000/0) Period: 23/06/2024 - 21/07/2024 (dd/mm/yyyy)

Transport status: All

Query results - Unconfirmed bookings

References / Status Voyage/Pol/Pod Item details

No unconfirmed bookings were found

Query results - Bookings/Shipments

Bookingnr	Customer reference	Vessel	Terminal	ETS
RTMDUB2478796	TEST 24.1	22424.1 / WB TEST 24.1 DONOTUSE	RST Zuid	05-07-2024

Item	Container	Sealno.	Cargo	Name of goods	Cargo weight	Verified Gross Mass
1	EUCU 3212124 (45PH)		1 Pallet	Stuff	1500	5950

Container moves:

Date of move	Time	Statuscode	Status	Location / Remarks	MOT
05/07/24	13:00/14:00	COLL	Collection PLANNED	LOADING 1: SPELLE (DE 48480160)	TR
07/07/24	04:00	DSF	Discharged Vessel	DFT (IEDFT)	
07/07/24	08:07	MVC	Gate out Terminal	DFT (IEDFT)	TR
07/07/24	11:00/13:00	DELI	Delivery PLANNED	DELIVERY 1: Spa (IE-SPA)	TR
07/07/24	11:20	SIGN	Signature received	Signed by: TEST 24.1	N/A

eCMR details:

CLICK ON ITEM TO SHOW CONTAINER MOVEMENTS AND TRANSPORT STATUS

- You can also search in the browser results via CTRL key + F – this will bring up a FIND screen – and you can type a bookings nr or container nr in there (if you searched on ETS dates)

portal.eucon.nl/static/web/landingpage302.html

CRKANR2478796 1/3

Query results - Bookings/Shipments

Bookingnr	Customer reference	Vessel	POL	Terminal	POD	Terminal	ETS
DUBRTM2478802	TEST 24.1	1242803 / Ranger	Dublin	RST Zuid	Dublin	DFT	11-07-2024
DUBRTM2478815	TEST 24.1	1242803 / Ranger	Dublin	RST Zuid	Dublin	DFT	11-07-2024
RTMDUB2478796	TEST 24.1	22424.1 / WB TEST 24.1 DONOTUSE	Rotterdam	RST Zuid	Dublin	DFT	05-07-2024
CRKANR2478796	TEST 24.1	12424.1 / EB TEST 24.1 DONOTUSE	Cork	Cork Container Terminal	Antwerp	Quay 869	03-07-2024
DUBANR2478797	TEST 24.1	12424.1 / EB TEST 24.1 DONOTUSE	Dublin	DFT	Antwerp	Quay 869	02-07-2024

CTRL+F TO OPEN FIND ON THE WEBPAGE - YOU CAN SEARCH IN THE RESULTS BY SCROLLING UP AND DOWN

- When the Eucon app has been signed the digital signature and delivery information appears in the eCMR details (this information is also listed in the container moves)

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Query results - Bookings/Shipments

Bookingnr	Customer reference	Vessel	POL	Terminal	POD	Terminal	ETS
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Item	Container	Seaino.	Cargo	Name of goods	Cargo weight	Verified Gross Mass
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07/07/24	08:07	MVC	Gate out Terminal	DFT (IEDFT)	TR
07/07/24	11:00/13:00	DELI	Delivery PLANNED	DELIVERY 1: Spa (IE-SPA)	TR
07/07/24	11:20	SIGN	Signature received	Signed by: TEST 24.1	N/A

eCMR details:

COLLECTION

Currently no collection document(s) available. Please [click here](#) to request

DELIVERY 1

Signature received: 07/07/24 1120

From: TEST 24.1

Location: Test Delivery, Test street, Spa, Ireland

Remarks: test remarks

Signature:

eCMR DIGITAL SIGNATURES AVAILABLE REAL TIME - VIEW / DOWNLOAD / SAVE eCMR

AND ANY OTHER ADDITIONAL RELEVANT DOCUMENTATION

Customer own paperwork:

Available images

1 of 2 2 of 2

- If delivery has not been planned in yet or not taken place yet then there will be no eCMR details visible.

eCMR details:

DELIVERY

Currently no eCMR delivery document(s) available yet.

Please also check Customers Own Paperwork section hereunder for uploaded files

IF DELIVERY HAS NOT BEEN MADE YET THEN THERE ARE NO DOCUMENTS OR SIGNATURE INFORMATION AVAILABLE YET

- If there is no signature information available or documents after delivery has taken place you can request the eCMR delivery docket to the relevant department.

eCMR details:

COLLECTION

Currently no collection document(s) available.

DELIVERY

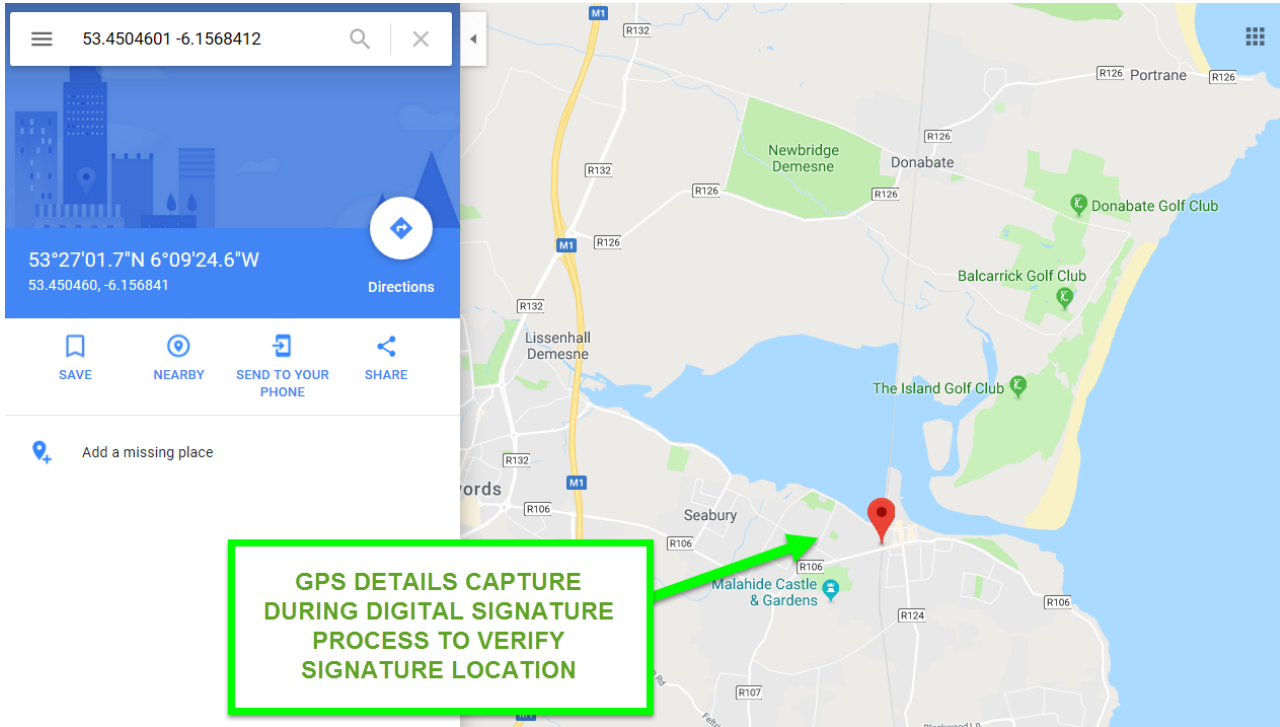
Currently no eCMR delivery document(s) available. Please [click here](#) to request

Please also check Customers Own Paperwork section hereunder for uploaded files

IF NO PAPERWORK AVAILABLE POSSIBLE TO REQUEST.

**** PLEASE ONLY REQUEST AFTER DELIVERY DATE/TIME HAVE PASSED ****

- By click on the Google Maps icon you can also see where the signature was captured



- You can download the Eucon or Customised* eCMR from the webportal with all the signature information.

Query results - Bookings/Shipment



Bookingnr	Customer reference	Vessel	POL	Terminal	POD	Terminal	ETS
RTMDUB2478796	TEST 24.1	22424.1 / WB TEST 24.1 DONOTUSE	Rotterdam	RST Zuid	Dublin	DFT	05-07-2024

Item	Container	Sealno.	Cargo	Name of goods	Cargo weight	Verified Gross Mass
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Date of move	Time	Statuscode
05/07/24	13:00/14:00	COLL
07/07/24	04:00	DSF
07/07/24	08:07	MVC
07/07/24	11:00/13:00	DELI
07/07/24	11:20	SIGN

eCMR details:


COLLECTION
Currently no collection document(s) available. Please click here to add.

Customer own paperwork:
Available images:  

portal.eucon.nl/web/system/web/sp-web-stream_attachment.r?attachmentnr=13992167&attseqnr=...

sp-web-stream_att... 1 / 1 - 48% +

DOWNLOAD eCMR HERE

DELIVERY 1	
Signature received:	07/07/24 1120
From:	TEST 24.1
Location:	Test Delivery , Test street, Spa, Ireland
Remarks:	test remarks
Signature:	

*please contact your local sales representative for more details

- Customers Own paperwork which has been uploaded to the system or captured via Eucon App is also visible / available for download

eCMR details:

LOADING 1
 Signature received: 01/11/17 1227
 From: Driver 1
 Location: ABC Spa, Via Roma 151, IT-26815 Massalengo, Italy
 Remarks: Papers on last pallet
 Signature:

Scanned CMR details:

Available images
 1 of 1

Customer own paperwork:

Available image
 1 of 1

EXAMPLE IMAGE CUSTOMERS OWNED PAPERWORK

1 Shipper / Absender / Allevatore
 ABC Spa, Italy

2 Consignee / Destinataria / Empfänger
 Test BB Ltd

3 Loading / Loadplaats / Ladeplatz
 ABC Spa
 Via Roma 151
 IT-26815 Massalengo
 Italy

4 Delivery / Afleveringslocus / Auslieferungsort

5 Documents Attached
 1 x CMR on last pallet, DCV

18 Created: Massalengo 01 November 2017
 22 TIME IN: 08:00 TIME OUT: 16:45

19 Transport details
 Haulier: Transport Italy
 Driver: Driver 1
 Date: 01/11/2017
 Signature:

23 Goods Received by / Goederen ontvangen / Gut empfangen
 Signed by: John Smith
 Date: 17/11/2017
 Signature:

- Full Shipment information is also available

Softpak by TEST

Account: Softpak bv
 TEST
 Ridderhaven 40
 retest SAP interface RDPSRV2
 Ridderkerk
 NL-2984 BT
 Netherlands

Bookings no:

Customer reference:

Container/Unit: (XXXX 000000/0)

Transport status:

B/L no:

ID no:

Period: 23 / 06 / 2024 - 21 / 07 / 2024 (dd/mm/yyyy)

CLICK HERE TO DROP DOWN FOR FULL SHIPMENT DETAILS

Query results - Unconfirmed bookings

References / Status	Voyage/Pol/Pod	Item details
No unconfirmed bookings were found		

Query results - Bookings/Shipments

Bookingnr	Customer reference	Vessel	POL	Terminal	POD	Terminal	ETS
RTMDUB2478796	TEST 24.1	22424.1 / WB TEST 24.1 DONOTUSE	Rotterdam	RST Zuid	Dublin	DFT	05-07-2024

Booking details:

Reference/Status	Voyage	Pol	Pod
RTMDUB2478796 B/L no: RTMDUB2478796 B/L ref: TEST 24.1 Confirmed Booker Softpak bv Ridderhaven 40 NL-2984 BT Ridderkerk Netherlands	22424.1 WB TEST 24.1 DONOTUSE Shipper Softpak bv Ridderhaven 40 NL-2984 BT Ridderkerk Netherlands	Rotterdam ETS: 05/07/2024 Consignee Softpak bv TEST Ridderhaven 40 retest SAP interface RDPSRV2 NL-2984 BT Ridderkerk Netherlands Payment EUC	Dublin ETA: 06/07/2024
Customer ref. TEST 24.1	Terms HH		

Item	Container	Sealno.	Cargo	Name of goods	Cargo weight	Verified Gross Mass
1	EUCU 3212124 (45PH)		1 Pallet	Stuff	1500	5950